**Job Title:** Microsoft Dynamics GP/D365 BC Application Consultant

**Reporting to:** Dynamics Services Manager

**Job Description Statement**

As a member of our consulting team you will be responsible for reviewing client business processes, re-engineering the client’s processes to improve efficiency, and performing many of the functional tasks required for a successful GP/D365BC implementation. You must have a good knowledge of the GP/D365 BC series and preferably hold certifications, or plan on obtaining certifications. You will work mostly at client sites and spend the remainder of time working remotely or at our office in London.

**Responsibilities**

•Working with customers to implement Microsoft Dynamics GP/D365BC

•Conducting training for clients

•Defining enhancement requirements for reports and business processes/forms etc.

•Testing enhancements for customer acceptance and accuracy

•Communicating issues and project tasks with appropriate personnel

•Providing weekly detailed time sheets

•Actively work with all involved to mitigate risks including our Project Management team by maintaining and adhering to a project plan and process.

**Educational Background and Experience**

•3+ years of experience as Microsoft Dynamics GP/D365BC Application Consultant

•Should have participated in all stages of lifecycle in multiple implementation projects

•Strong in writing Functional specification, Gap document and training material

•Strong Functional, Analytical, Presentation, Documentation, Training and Inter-personal skills

**Required Skills**

•Certified in Dynamics GP/D365BC; recent versions preferred

•Extensive knowledge of business processes

•Understanding of project management methodologies

•Successful demonstration of analysis, design, implementation and support of Microsoft Dynamics GP/D365BC

•Ability to collect and understand requirements from users and stakeholders

•Experience in supporting sales and marketing activities.

•Ability to identify and resolve issues, risks and other considerations.

**Performance Skills**

•Exudes confidence

•Possesses effective communication skills

•Ability to learn quickly

•Thinks clearly and calmly under pressure

•Investigates problems to establish real or hidden causes

•Solves complex problems with creative solutions

•Places emphasis on client satisfaction

•Learns new concepts quickly and thoroughly